HAVE THIS HANDY

# BEFORE YOU APPROVE A SEWER REPLACEMENT, ASK

A major sewer repair should come with a clear explanation. Use these questions when a contractor recommends replacing your line, and jot down the answers.

- [ ] **1** Can I watch the camera inspection?
- [ ] **2** Can I have the full video, with my address, the date and the distance counter?
- [ ] **3** Where does the damage start and end?
- [ ] **4** What does the rest of the pipe look like?
- [ ] **5** Did the camera reach the city sewer? If not, why not?
- [ ] **6** What caused the problem, and how much pipe is affected?
- [ ] **7** Could a sectional repair such as PipePatch fix this? If not, why not?
- [ ] **8** What needs to happen today, and what can wait for a second opinion?

> **Sewage backup or a health concern?** Deal with that first. Ask what's needed now to stabilize things and what decisions can wait for a complete assessment.